



Cancelling your Agreement

If you feel you need to cancel your agreement with us, please follow the simple steps below. If you have any questions, please call us on 0800 999 0999

You right to cancel

You have the right to cancel this contract by any reasonable means within 14 days without giving any reason.

The cancellation period will expire after 14 days from the day you sign the contract. To meet the cancellation deadline, it is sufficient for you to send your cancellation notice before the cancellation period has expired.

To exercise the right to cancel, you must inform Wilson Morris either via phone (0800 999 0999); email info@wilsonmorris.co.uk; or by writing to us at 4th Floor, the Bloc, Ashley Road, Altrincham, Cheshire WA14 2DW. Please send a clear statement of your wish to cancel. You may use the model cancellation form below, but it is not obligatory. The form can be sent via Royal Mail or email.

Please complete the cancellation form below and email or post back to us at the address/email address below:

Cancellation Notice:

To: Wilson Morris, 1st floor, 2 Post Office Street, Altrincham, Cheshire, WA14 1QA; info@wilsonmorris.co.uk, telephone 0800 999 0999

I/We* hereby give notice that I/we* wish to cancel my/our* contract to pursue a PPI claim and are aware of the cancelling and termination clause (section 7) of the Wilson Morris Terms of Engagement.

(*delete as appropriate)

7. Cancelling & Termination

Commencing on the date you sign our Letter of Engagement or authorise us to look into making a complaint on your behalf, whether in writing, telephone or email, you have 14 days to cancel this Agreement and Authority to act. In such event, you may cancel without charge ('Cooling-off Period'). To exercise your right to cancel you must inform us of your decision to cancel by making a clear statement by letter, email, telephone or you can also use the cancellation form available on our website (but you are not obliged to use this). If you provide your notice of cancellation in writing, please ensure this is sent to Wilson Morris, 4th Floor, The Bloc, Ashley Road, Altrincham, Cheshire WA14 2DW and we would strongly advise you to retain proof of postage of this notice. You may cancel this Agreement by informing us of your decision to cancel at any time.

If you cancel this Agreement outside the Cooling-off Period you may be responsible for payment of our fees. If we have not succeeded in obtaining Redress for you by the date of cancellation, we reserve the right to invoice you for administration costs charged at the rate of £60 incl VAT per hour up to a maximum fee of £300 incl VAT per complaint.

If this Agreement is cancelled (by either party) when an offer of Redress has been made which is consistent with the Financial Ombudsman Service or Financial Conduct Authority guidelines, we will enforce our charges of 20% +VAT (total charge 24% incl VAT). There will be no cancellation fees payable on a specific case if you cancel prior to the completion of The Check for that lender.

We can cancel this Agreement at any time, by notifying you in writing. There will be no fee payable if we tell you your claim is unlikely to succeed and you have fulfilled your obligations as laid out in Section 3 of this Agreement.

ACCOUNT HOLDER DETAILS

Title:	First name(s):	Current address:	
Surname:		Post code:	

IMPORTANT MUST BE SIGNED AND DATED

Account holder's signature:

Sign here: Date here:

Joint account holder's signature:

Sign here: Date here:

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